WOLFSON IT SERVICES

Practical IT for South Jersey Businesses

IT HEALTH ASSESSMENT

Harbor & Pine Property Services

September 9, 2026

67 / 100 Needs Attention

PREPARED BY

Kyle Wolfson

01 · EXECUTIVE SUMMARY

A practical view of technology health

Harbor & Pine Property Services received an overall IT Health Score of 67/100, resulting in a Needs Attention rating.

The assessment identified technology practices that are operating effectively, along with opportunities to improve security, resilience, and day-to-day IT operations.

No Critical Attention condition was active at the completion of the assessment. The improvement roadmap should be reviewed as part of ongoing technology planning. (Sample / Fictional Business: this report was prepared for Harbor & Pine Property Services, a fictional company created solely to demonstrate the Wolfson IT Health Assessment; no real client information is represented.)

OVERALL RATING	IT HEALTH SCORE	CRITICAL ATTENTION
Needs Attention	**67 / 100**	**Not indicated**

Observed technology maturity

67

/ 100

OVERALL IT HEALTH SCORE

Needs Attention

No Critical Attention condition was active when the assessment was completed.

A	Governance & Documentation	50	High-Priority Improvement
B	Identity & Access	73	Needs Attention
C	Endpoint Security & Maintenance	73	Needs Attention
D	Network & Wi-Fi	67	Needs Attention
E	Email, Cloud & SaaS	75	Generally Healthy
F	Backup & Recovery	63	Needs Attention
G	Monitoring & Security Operations	75	Generally Healthy
H	Business Continuity & Vendors	50	High-Priority Improvement

About the IT Health Score

The IT Health Score summarizes observed technology and security practices across the assessment categories. It is intended to help prioritize improvement efforts and does not predict the likelihood of a cybersecurity incident.

03 · STRENGTHS

Practices supporting the business

✓ Individual User Accounts Established

The assessment confirmed that employees use individual accounts rather than shared identities wherever practical.

✓ Supported Operating Systems in Use

The assessment confirmed that business devices run supported operating systems receiving security updates.

✓ Endpoint Protection Operating Effectively

The assessment confirmed that endpoint protection is installed, active, updated, and functioning appropriately.

✓ Automatic Screen Locking Configured

The assessment confirmed that business devices automatically lock after a reasonable period of inactivity.

✓ Cloud Administrative Roles Limited

The assessment confirmed that cloud administrative privileges are limited to personnel who require them.

04 · PRIORITY FINDINGS

Conditions requiring early attention

HIGH

Reference: A4

Employee Technology Onboarding and Offboarding Not Established

OBSERVATION

The assessment did not identify a consistently implemented practice demonstrating that employee technology onboarding and offboarding follow a repeatable process.

BUSINESS IMPACT

Inconsistent employee lifecycle processes can leave staff without required access or allow unnecessary access to remain after responsibilities change or employment ends.

RECOMMENDATION

Establish repeatable onboarding and offboarding checklists covering accounts, devices, access approvals, credential changes, asset return, and timely access removal.

HIGH

Reference: B2

Incomplete Multifactor Authentication Coverage

OBSERVATION

The assessment indicates that multifactor authentication is required for business email and important cloud services; however, implementation is incomplete or inconsistent.

BUSINESS IMPACT

Accounts protected only by passwords are more exposed to phishing, password reuse, and credential theft, particularly for email and important cloud services.

RECOMMENDATION

Require multifactor authentication for supported business email, remote access, and important cloud services, then periodically verify enrollment coverage.

Conditions requiring early attention

HIGH

Reference: F4

Backup Restore Testing Not Established

OBSERVATION

The assessment did not identify a consistently implemented practice demonstrating that the organization has verified that protected information can be restored.

BUSINESS IMPACT

A backup may appear successful while remaining incomplete, unusable, or too slow to meet business needs when recovery is required.

RECOMMENDATION

Perform and document periodic restore tests for representative critical information, address failures, and confirm that responsible personnel understand the recovery process.

Recommended areas for improvement

HIGH

Reference: A4

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Recommended areas for improvement

HIGH

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Recommended areas for improvement

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RECOMMENDATION

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Recommended areas for improvement

MODERATE

Reference: C4

Incomplete Portable Device Disk Encryption

OBSERVATION

The assessment indicates that portable systems containing business information use full-disk encryption where appropriate; however, implementation is incomplete or inconsistent.

BUSINESS IMPACT

Information stored on an unencrypted lost or stolen device may be accessible to someone without authorized credentials.

RECOMMENDATION

Enable full-disk encryption on portable systems that store or access business information and retain organization-controlled recovery information.

Recommended areas for improvement

MODERATE

Reference: D3

Network Documentation Not Established

OBSERVATION

The assessment did not identify a consistently implemented practice demonstrating that basic network topology and important network information are documented.

BUSINESS IMPACT

Missing network records can lengthen outages, complicate vendor transitions, and increase the risk of configuration mistakes.

RECOMMENDATION

Document core network topology, equipment, Internet connections, addressing, wireless networks, and administrative ownership in a protected location.

Recommended areas for improvement

MODERATE

Reference: D4

Guest Wireless Separation Not Established

OBSERVATION

The assessment did not identify a consistently implemented practice demonstrating that guest wireless traffic is appropriately separated from normal business systems where applicable.

BUSINESS IMPACT

Guest devices connected to normal business networks can create unnecessary access paths to internal systems and consume shared resources.

RECOMMENDATION

Provide a separated guest wireless network where needed and verify that guest clients cannot access normal business systems.

Recommended areas for improvement

LOW

Reference: A2

Incomplete Hardware Inventory

OBSERVATION

The assessment indicates that a reasonably current inventory exists for computers, laptops, servers, network equipment, and important peripherals; however, implementation is incomplete or inconsistent.

BUSINESS IMPACT

Incomplete equipment records make it harder to plan replacements, verify support status, control costs, and respond efficiently when a device is lost or fails.

RECOMMENDATION

Maintain a current inventory of business computers, servers, network equipment, and important peripherals with ownership, location, and lifecycle details.

Recommended areas for improvement

LOW

Reference: C7

Incomplete Hardware Lifecycle Planning

OBSERVATION

The assessment indicates that the business has reasonable visibility into aging or unreliable equipment requiring replacement; however, implementation is incomplete or inconsistent.

BUSINESS IMPACT

Aging or unreliable equipment can cause unplanned downtime, support difficulties, and urgent replacement costs.

RECOMMENDATION

Track equipment age, warranty, reliability, and support status, then maintain a practical replacement plan and budget.

A staged path forward

The roadmap organizes selected recommendations by a practical target timeframe. Priorities should be revisited as business conditions change.

TARGET TIMEFRAME

Within 30 Days

01

Employee Technology Onboarding and Offboarding Not Established

Establish repeatable onboarding and offboarding checklists covering accounts, devices, access approvals, credential changes, asset return, and timely access removal.

02

Incomplete Multifactor Authentication Coverage

Require multifactor authentication for supported business email, remote access, and important cloud services, then periodically verify enrollment coverage.

03

Backup Restore Testing Not Established

Perform and document periodic restore tests for representative critical information, address failures, and confirm that responsible personnel understand the recovery process.

Within 90 Days

TARGET TIMEFRAME

Within 90 Days

01 **Incomplete Portable Device Disk Encryption**

Enable full-disk encryption on portable systems that store or access business information and retain organization-controlled recovery information.

02 **Network Documentation Not Established**

Document core network topology, equipment, Internet connections, addressing, wireless networks, and administrative ownership in a protected location.

03 **Guest Wireless Separation Not Established**

Provide a separated guest wireless network where needed and verify that guest clients cannot access normal business systems.

Within 12 Months

TARGET TIMEFRAME

Within 12 Months

01 **Incomplete Hardware Inventory**

Maintain a current inventory of business computers, servers, network equipment, and important peripherals with ownership, location, and lifecycle details.

02 **Incomplete Hardware Lifecycle Planning**

Track equipment age, warranty, reliability, and support status, then maintain a practical replacement plan and budget.

What this review considered

CLIENT	ASSESSMENT DATE
Harbor & Pine Property Services	**September 9, 2026**
CONSULTANT	APPROXIMATE EMPLOYEES
Kyle Wolfson	**15**
APPROXIMATE COMPUTERS	ASSESSMENT TEMPLATE
16	**Version 1.0**

This structured review considered IT governance, identity and access, endpoint security, network and Wi-Fi, email and cloud services, backup and recovery, monitoring and security operations, and business continuity and vendor practices.

Scope and limitations

This report reflects a limited, point-in-time review of the technology environment and information made available during the assessment. It is not a penetration test, regulatory compliance certification, forensic examination, or guarantee against system failure, data loss, or cybersecurity incidents.